DOCKET NO.: MSFT-2936/183202.05 PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of:

Richard Hasha Confirmation No.: Not yet assigned

Application No.: Not yet assigned Group Art Unit: Not yet assigned

Filing Date: Herewith Examiner: Not yet assigned

For: Method and System for Tracking Clients

EXPRESS MAIL LABEL NO: EV316304569US DATE OF DEPOSIT: November 26, 2003

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

INFORMATION DISCLOSURE STATEMENT

Pursuant to 37 CFR § 1.56 and in accordance with 37 CFR §§ 1.97-1.98, information relating to the above-identified application is hereby disclosed. Inclusion of information in this statement is not to be construed as an admission that this information is material as that term is defined in 37 CFR § 1.56(b).

In accordance with § 1.97(b), since this Information Disclosure Statement is being filed either within three months of the filing date of the above-identified application, within three months of the date of entry into the national stage of the above identified application as set forth in § 1.491, before the mailing date of a first Office Action on the merits of the above-identified application, or

before the mailing date of a first Office Action after the filing of request for continued examination under § 1.114, no additional fee is required.

Copies of references listed on the attached Form PTO-1449 are enclosed herewith

EXCEPT THAT:

- In view of the voluminous nature of references [list as appropriate], and the likelihood that these references are available to the Examiner, copies are not enclosed herewith.
- In accordance with § 1.98(d), copies of the following references listed on the attached Form PTO-1449 are not enclosed herewith because they were previously cited by or submitted to the U.S. Patent and Trademark Office in patent application(s) for which a claim for priority under 35 U.S.C.§ 120 have been made in the instant application:
 - Copies of references 1-22 listed on the attached Form PTO-1449 were previously cited by or submitted to the Patent and Trademark Office in prior Application No. 09/322,962, filed May 28, 1999.

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PATENT

Please charge any deficiency or credit any overpayment to Deposit Account No. 23-3050. This form is submitted in duplicate.

- The relevance of those listed references which are not in the English language is as follows:
- There are no listed references which are not in the English language.

Date: November 26, 2003

Thomas E. Watson Registration No. 43,243

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Application No. Docket No. Form PTO-1449 Modified Not yet assigned MSFT-2936/183202.05 List of Patent and Publications Applicant Cited by Applicant Richard Hasha (Use several sheets if necessary) U.S. Department of Commerce Patent and Trademark Office Filing Date Group Herewith Not yet assigned Confirmation No. Not yet assigned

U. S. PATENT DOCUMENTS

Examiner Initial	İ	Document No.	Date	Name	Class	Subclass
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	2	5,708,834	01/1998	Sasaki et al.	709	203
	3	5,724,588	03/1998	Hill et al.	709	328
	4	5,970,468	10/1999	Bull	705	11
	5	6,018,619	01/2000	Allard et al.	709	224
	6	6,021,438	02/2000	Duvvoori et al.	709	224
	7	6,108,661	08/2000	Caron et al.	707	102
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	18	6,473,791	10/2002	Al-Ghosein et al.	709	217

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